

## **Cancellation policy and prices and shipping cost**

### **Book order by tibauna**

(August 2013)

#### ORDER

The order is completely filled exclusively via online order form on [www.tibauna.de](http://www.tibauna.de). We use your personal data exclusively for processing orders. For promotional purposes, your address information will only be stored if you specifically request it. Disclosure to third parties only in selected cases, when the delivery of the order by an external transit camp (service) is. The service provider is also required to store the address only for this single delivery.

#### PRICES and SHIPPING Cost

29,00 EUR (incl. 7% VAT. = 1.90 €)

Buyers from non-EU countries do not pay this tax. Therefore, the unit price to buyers from non-EU countries is € 27.10 plus shipping (shipping costs).

Free Shipping (single copy)

Germany: 2,40 EUR (plus VAT 7%)

International: 7,00 EUR (plus VAT 7%)

Note: When ordering larger quantities, the shipping charge may increase

#### PAYMENT

Payment is prepayment – and will be made via invoice mail (bank transfer/IBAN number) or PayPal.

#### DELIVERY

Delivery will be made only upon receipt of payment. If we have not clearly stated otherwise in the product description are all available for dispatch products offered by us.

#### RETURN POLICY

You can cancel your contract within 14 days without giving reasons in writing (letter or email) or - if the goods before the deadline - by returning the item back. The time limit begins after receipt of this instruction in text form, however not before receipt of the goods by the recipient (in case of recurring deliveries of similar goods not before receipt of the first partial delivery) and also does not fulfill our obligations under Article 246 § 2 in connection with § 1 paragraph 1 and 2 draft Law and our obligations according to § 312e Section 1 Clause 1 BGB in conjunction with Article 246 § 3 BGB. The revocation period is sufficient to send the revocation or thing. The revocation must be sent to:

Tina Bauer  
Am Rathaus 8  
10825 Berlin  
Germany  
[tibauna@gmail.com](mailto:tibauna@gmail.com)

Consequences

In case of an effective withdrawal, the mutually received benefits are to be returned and surrendered if necessary (eg interest). If you can not or partially, or only return them in deteriorated condition or give us the performance received and benefits (eg benefits), you have to pay us compensation. For the deterioration of the thing and the use already, you must pay compensation only if the uses or the deterioration is due to a deal with the matter, beyond the consideration of the characteristics and functioning. By "testing the properties and functioning" refers to the testing and trying out the goods, as it is possible and customary in a retail store. Transportable items are to be returned at our risk. You have to bear the cost of returning the goods if the delivered goods correspond to the ordered and if the price of the returned goods does not exceed an amount of EUR 40.00 or if you're at a higher price the thing at the time of the revocation yet the return have been rendered or a contractually agreed part payment. Otherwise the return is free for you. Not parcel things do you pick. Obligations to reimburse payments must be fulfilled within 30 days. The period begins for you with the dispatch of the Conditions or the goods, for us with their reception.

- At the end of the statutory cancellation -